Dear Friends,

The Chinese Community Center continues to be a vibrant part of Southwest Houston. In 2017, we served more than 20,000 people through our educational, cultural, and social service programs. Because of Hurricane Harvey, CCC opened its doors as an emergency relief center for more than 2,000 people who needed help in finding temporary housing, as well as financial assistance. Although the rains brought damage to our city, I have seen our community become even stronger and come back even more resilient.

Through our childcare and youth programs, I see much hope for the future Houston workforce. Our programs equip students with tools that prepare them for future academic successes and leadership opportunities. In addition, we also serve adults through our Financial Opportunity Center, Volunteer Income Tax Assistance (VITA), Citizenship Assistance, and Homebuyer Education programs. These programs equip adults with the knowledge and skills needed to achieve career and financial success.

In addition to our Lunar New Year celebration for the community, CCC has had the opportunity to extend its community outreach even more with our Asian Heritage Tours. These guided tours showcase Southwest Houston and the rich background of our Asian community.

Our New Horizons Expansion Project has taken great strides forward as well. The new facility we are building will hold our new Senior Center, auditorium, and additional community space. The project is expected to be completed by the end of 2018. I am looking forward to CCC being able to serve an additional 5,000 people of all ages each year thanks to this expansion.

Thank you for your support of CCC and the impact you have helped us make in the Houston area. Because of your generosity, we are able to continue our work in the community.

Sincerely,

Chi-mei Lin
Chief Executive Officer
EARLY LEARNING CENTER

The Early Learning Center offers a strong support system to children and families in the Greater Houston area. Our early childhood education program serves young children aged 18 months to five years and provides a high-quality learning environment that helps them grow and reach their full potential. The program is part of United Way of Greater Houston’s Bright Beginnings program and is accredited by the National Association for the Education of Young Children (NAEYC).

CCC IMPACT

Hurricane Harvey devastated the Houston area with rain and floodwaters. The Williams family has been part of CCC’s Early Learning Center since their son was 18 months old. His parents were excited and proud when he graduated from his prekindergarten class. They were looking forward to him starting kindergarten in the fall, but then the hurricane rains fell, delaying the start of school and flooding the first floor of their home. The Williams family lost several personal possessions and had to eventually evacuate, relocating temporarily to a hotel while their home was being repaired.

Through our Harvey Relief Assistance Center, the Williams family received financial assistance and were assigned a disaster case manager to help guide them through the steps they needed to take in order to return to their pre-Harvey level of stability. CCC staff also referred the family to United Way’s Adopt-a-Family program so they could continue to receive support and supplies while they waited to return to their home.

- **139 children** received early childhood education.
- **236 parents** participated in parenting education workshops.
- **139 children** received nutritious meals and snacks through the Texas Child and Adult Care Food Program (CACFP).
- **135 children** achieved age-appropriate developmental milestones in the social, emotional, physical, linguistic, and cognitive domains of learning.
YOUTH

Our Youth program serves children and youth ages four to 13 with activities that have an academic focus and promote learning during out-of-school time. The program includes after-school activities, summer camp, and parenting education workshops. We also partner with United Way’s Education Collaborative and other community organizations to enhance our program for youth and families.

- **342 students** participated in the after-school and summer camp programs.
- **321 students** participated in social-emotional learning and leadership development activities.
- **296 students** engaged in activities focused on science, technology, engineering, and mathematics (STEM).
- **154 students** participated in substance abuse awareness and prevention activities.
- **296 students** received health and nutrition education.
- **54 at-risk students** received personal mentoring.
- **241 parents** participated in parenting education workshops and family learning events.

CCC IMPACT

Fred joined our Youth after-school program when he was seven years old. At that time, he and his family were new to Houston. Following suggestions from friends in their new community, Fred’s parents enrolled him at CCC to help him learn English and to help him excel on his schoolwork. When Fred first joined the after-school program, he was shy and timid around staff and the other children. Staff focused on helping Fred feel welcome and supported, and by the end of his first year with CCC, he and another boy he met in the program became good friends.

Today, Fred is a fifth grader at Collins Elementary and continues to participate in CCC’s after-school program. Being a part of our program has allowed his English to improve and helped him adjust to his new community. Our staff has seen his personality grow, and he has made many new friends.
WORKFORCE DEVELOPMENT

Our Workforce Development program equips people from low- and moderate-income households with the skills and knowledge needed for career success and financial resilience. By training adults to fill needed jobs in the healthcare and childcare sectors, CCC is helping to close the skills gap in the Houston labor market between the skills possessed by workers and the skills sought by employers.

Closing the skills gap ensures the continued growth and vitality of Houston’s economy and creates an opportunity for families to achieve financial stability and self-sufficiency over the long term. CCC is part of many local initiatives, including LISC’s Building Sustainable Communities, Greater Houston Partnership’s UpSkill Houston, and United Way THRIVE, that are focused on helping adults meet today’s workforce needs.

CCC IMPACT

Meet Sam. He began his career as a certified medication technician in Maryland and then came to Texas in search of a job in healthcare. Sam was interested in becoming a Certified Nurse Aide (CNA) but wasn’t sure what steps he should take, so he contacted our Financial Opportunity Center to help him get started.

Sam met with one of our employment coaches to discuss his personal and professional background. His employment coach was able to help guide him throughout the CNA training process and gave tips on how to improve his résumé and cover letter. Sam also met with one of our financial coaches for guidance about saving, budgeting, and credit. Through this process, he was able to confidently manage his bank account and keep track of his daily expenses.

Sam completed his CNA training classes and secured a job in the healthcare industry as a nurse aide at a nursing home. The guidance he received at CCC allowed him to receive foundational skills to begin a successful career.
SENIOR AND SOCIAL SERVICES

Through our Senior and Social Services program, CCC is helping older adults reduce their isolation by keeping them healthy, independent, and active. The program also connects families facing financial crises to public benefits that can help them return to a place of stability. The services offered through the program include:

• **Adult Day Program**, which offers older adults the opportunity to enjoy activities that keep them physically, mentally, and socially active. They participate in cultural and social activities, interact with their peers, learn new skills, and attend workshops on nutrition and healthy habits.
• **Caregiver Information Services**, which provides caregivers with training and support to help them care for a loved one.
• **A Matter of Balance and Tai Chi for Arthritis**, which are evidenced-based programs that teach older adults practical strategies to reduce their fear of falling and help increase their physical and social activity levels.
• **The Benefits Enrollment Center**, which helps clients learn about and enroll in public benefits based on their needs.
• **Wan Yuan Senior Companionship Program**, which provides supportive accompaniment for isolated, homebound seniors by pairing them with volunteers who visit them regularly.
• **Free legal clinics** to help older adults with end-of-life preparation.

CCC IMPACT

For many years, Mr. and Mrs. Chang were active participants in programs at CCC, including A Matter of Balance, English as a Second Language (ESL), and Citizenship Instruction classes. But unfortunately, in 2016, Mr. Chang passed away.

After a few months, Mrs. Chang returned to CCC. When she arrived, she noticed a photo on the Senior Services bulletin board of her and her husband from an event at CCC that they attended together. Mrs. Chang was interested in getting a copy of the photo, so she spoke with staff about it. After CCC learned about the passing of her husband, staff provided Mrs. Chang with a copy of the photo and encouraged her to continue participating in CCC’s programs so she could remain socially and emotionally supported and connected.

Taking staff’s suggestion, Mrs. Chang attended a workshop on indoor gardening that taught her how to cultivate her own herbs. She began to make new friends with other seniors who visited CCC regularly and even started joining them for lunch in our community breakroom.

• **446 seniors** participated in community programs, including Adult Day Program, Caregiver Information Services, and Wan Yuan Senior Companionship Program.
• **221 seniors** stayed physically active through exercise and fitness activities.
• **90 seniors** received workforce training and job placement assistance.
• **1,859 clients** were screened for and enrolled in public benefits based on their needs.
CULTURE AND COMMUNITY

Since its founding, CCC has provided a **Chinese Weekend Language School** to teach the Chinese language to children and adults. Classes are provided to people of all skill levels, and customized corporate trainings are available as well. CCC also offers **Leisure Learning Classes**, which introduce students to different aspects of Chinese culture, such as tai chi, gentle yoga, acrobatics, table tennis, calligraphy, arts and crafts, and piano.

In addition to classroom learning, students are given the opportunity to gain leadership skills through extracurricular activities, such as **Chinese Youth Society** and **Junior Achievement**.

Each year, CCC hosts the **Lunar New Year Festival**, which celebrates the most important holiday in Chinese culture. The Festival showcases the cultural diversity of Greater Houston and brings the community together for a day of celebration, food, and fun. In 2017, we celebrated the Year of the Rooster with **14,700 people** in attendance.

**Asian Heritage Tours** are available year-round. These guided tours enable visitors to experience the sights, tastes, and sounds of Houston’s Chinatown.

CCC’s gymnasium is a community resource that provides a space for table tennis, basketball, badminton, and volleyball. It also includes a workout room with a range of exercise equipment.

Celebrating the Year of the Rooster at our Lunar New Year Festival with a traditional lion dance.

In addition to tours, we also offer workshops as part of our Asian Heritage Tours, including calligraphy and tai chi.
Every single family in Houston was impacted by Hurricane Harvey in some way. To respond to the urgent needs faced by people throughout the community, CCC started the Harvey Relief Assistance Center (HRAC), which served 749 families in 2017. We provided comprehensive disaster relief services, including:

- case management to help flood victims create and work through a recovery plan;
- rental assistance for people who became unemployed or displaced;
- utility assistance for people who received disconnection notices;
- transportation assistance to help pay for auto repair and rideshare services so people whose vehicles were damaged could commute to their workplace and maintain their employment;
- financial assistance to pay for uncovered “muck-and-gut” services to remove flood-damaged materials from homes;
- assistance with applying for public benefits, including Supplemental Nutrition Assistance Program (SNAP) and Comprehensive Energy Assistance Program (CEAP), in order to temporarily ease clients' financial burdens while they worked to return to their previous level of stability;
- basic resources, such as clothes, baby essentials, food, and water; and
- referrals to other services at the Center, such as job placement assistance, vocational training, and financial education, to meet any additional needs that clients had.

For a week in September 2017, CCC was activated as a Red Cross shelter to house an average of 200 evacuees a day from the George R. Brown Convention Center while temporary housing was arranged for them. The evacuees were among the most medically vulnerable and elderly of the evacuee population.

In October 2017, CCC partnered with the City of Houston and Hope Now to host the Hope for Texas Homeowners Fair, which helped people affected by Hurricane Harvey with mortgage assistance.
The Chinese Community Center wishes to thank the following corporate, government, foundation, and individual supporters who helped make 2017 a great success.

- Hu Shao Lean | Cecilia Sze
- United Way of Greater Houston
- Hurricane Harvey Relief Fund
- Local Initiatives Support Corporation (LISC)
- Houston Community College
- Houston Endowment
- Houston Housing & Community Development Department
- M. D. Anderson Foundation
- The Meadows Foundation
- Harris County Area Agency on Aging
- Sue Hsiao | Crown Mark, Inc.
- National CAPACD
- National Asian Pacific Center on Aging
- Texas Department of Agriculture
- BakerRipley
- Bank of America Charitable Foundation
- Healthcare and Nursing Education Foundation
- United States Citizenship and Immigration Services
- USA Sports Foundation
- Sunny Chang | Formosa Africa Enterprise LP
- National Council on Aging
- AARP Foundation
- Global Federation of Chinese Business Women in Southern USA, Inc.
- Houston Parks & Recreation Department
- The Brown Foundation, Inc.
- The Honorable Theresa Chang & Dr. Peter Chang
- Charlene Chuang
- Dr. & Mrs. Jarvis Cheung
- East West Bank
- Houston Arts Alliance
- Isla Carroll Turner Friendship Trust
- The Simmons Foundation
- Harris County Department of Education
- State Farm
- Sanders Service Solutions
- Southwest Management District
- Asian American Bar Association of Houston
- Avery Family Foundation
- Bank of Hope
- BBVA Compass
- Cathay Bank Foundation
- CenterPoint Energy
- Chinatown Service Center
- David Weekley Family Foundation
- The Powell Foundation
- Wells Fargo Foundation
- Drs. Thomas T. C. Hsu & Laura Ling Hsu
- Lillian Ai
- Asian Americans Advancing Justice | AAJC
- Capital One
- Jay & Maggie Hwang
- International Management District
- Jett Lin & Lynn Chou
- Cecil & Betty Fong
- Pacific Gear, Inc.
- Albert & Anne Chao
- Amegy Bank of Texas
- American First National Bank
- Debbie Yee
- Harris Health System
- H-E-B Tournament of Champions Charitable Trust
# FINANCIALS

Based on audited financial statements from 2017

## PUBLIC SUPPORT AND REVENUE

### Public Support

- Contributions/Non-governmental grants: $1,274,526
- Government grants: $997,286
- United Way Contributions: $539,625
- Total Public Support: $2,811,437

### Revenue

- Tuition (net): $822,067
- Rental: $60,836
- Program service fees: $74,174
- Activity fees: $152,690
- Special events: $114,961
- Investment income: $34,704
- Other: $37,590
- Total Revenue: $1,297,022

**Total Public Support and Revenue**: $4,108,459

## EXPENSES

- Workforce Development: $1,036,754
- Senior and Social Services: $608,951
- Community: $195,429
- Youth: $455,642
- Early Learning Center: $923,265
- Fund Development: $206,959
- Building: $134,508
- Administrative: $240,635
- **Total Expenses**: $3,802,143

**Change in Net Assets**: $306,316
# 2017 BOARD OF DIRECTORS

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